



Using the Lab Card program is as easy as 1-2-3...

1 – When your physician orders laboratory work for you, show your Lab Card or Healthcare ID card with the Lab Card logo on it and **verbally request** to use the Lab Card Program. Your physician will then collect your specimen and send to Quest Diagnostics under the Lab Card benefit.

2 – Any physician can collect specimens and call Quest Diagnostics Lab Card Client Services at (800) 646-7788 for courier pick-up and supplies. In the event your physician does not participate with the Lab Card Program, simply take your test orders to an approved Lab Card collection site for the draw. Collection site locations can be found by calling Lab Card Client Services or by going to the website at www.labcard.com.

3 – Your specimens will be processed through the Lab Card program at an approved Quest Diagnostics facility and results sent back to your physician (usually within 24 - 48 hours).

For the most current listing of collection sites available, please go to the website at www.labcard.com. The website also provides you with other information and capabilities:

- Ability to print a temporary Lab Card / order a replacement Lab Card
- Instructions on how to use the Lab Card
- Printable Q&A for physicians
- "Contact my physician" feature to provide information on the Lab Card Program

To receive the benefits of the Lab Card program, you **must present** your Lab Card and **request** the Lab Card program at the time of service. The physician's office and collection sites will need a copy of your Lab Card or Healthcare ID card with the Lab Card logo on it each time you go for services.

Remember – the Lab Card program is completely voluntary and provides you with 100% coverage for all your covered outpatient laboratory testing services.

Visit www.labcard.com to find a draw site near you.

Lab Card[®]

1-800-646-7788

www.LabCard.com

Every step has been taken to ensure the information in the booklet is correct. Unfortunately, inaccuracies can occur. It is necessary to read the Summary Plan Description (SPD) booklet for complete details of the benefits provided. If there is a conflict in terms of benefits described, the SPD will supersede in determining benefits paid. Again, this is only a brief description of your benefits, please read the SPD for complete details.